

Ctrip Customer Care

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泰国各地实行紧急状态，我国暂停赴泰旅游

连日来，泰国大规模集会示威活动进一步升级。12日，泰国政府宣布曼谷及周边地区进入紧急状态。中国驻泰国使馆建议准备来泰的中国公民留意泰国局势发展，视情况调整出行日期，建议国内公民暂缓赴泰国；已在泰国的中国公民，注意出行安全，遵守泰国有关法律法规，提高安全防范意识。如遇紧急情况向中国驻泰国使领馆寻求帮助（使馆联系电话：0066-818214771，0066-818270696，外交部领事司热线：0086-10-65964088）。

目前携程全部泰国度假产品已经下线，暂时停止售卖。所有泰国以及新加坡和马来西亚在7天内（14日-20日）出发的度假订单，携程均会主动通知全额退订（除签证服务费外）。7天以外的订单，如客人来电要求退订，则也予以全额退订（除签证服务费外）。

携程温馨提示：请商务客人注意出行安全，近期暂缓所有赴泰的商务出行需求。已在当地的商务客人，请避开热点地区，并注意加强防范。

Thailand Declared A State of Emergency. China Suspend the Travel to Thailand

In recent days, Thailand large-scale assembly demonstrations is further upgraded.12th, the Thai government announced the Bangkok and the surrounding areas into a state of emergency. Chinese Embassy in Thailand advised the Chinese citizens who were going to Thailand need to pay attention to the situation of Thailand, adjust the travel date according to the situation, and suggested domestic citizen to suspend the travel to Thailand. For the Chinese citizens who are already in Thailand, Chinese Embassy advised them pay attention to travel security, compliance with relevant Thai laws and regulations, and increase the security guard consciousness. Turn for help from Chinese embassy In case of emergency situations (Embassy Tel: 0066-818214771, 0066-818270696, the Ministry of Foreign Affairs Consular Department Hotline: 0086-10-65964088).

Now, all the Thailand vacation products have been off lined in Ctrip, and temporarily stop selling. For all the vacation orders of Thailand and Singapore and Malaysia which will start within 7 days (14 -20 days), Ctrip will initiatively inform clients for the full unsubscribe (exclude to the visa service fee). If clients call for unsubscribe the orders beyond 7days, Ctrip may also give the full unsubscribe. (Exclude to the visa service fee).

Ctrip suggestion: Business customers please pay attention to travel security and suspend all business travel to Thailand recently. For business guests already in the local place, please avoid hot spots and strengthen prevention.

携程旅行网商旅业务部

Ctrip Corporate Travel Management